Netxactics Services
Sophos Central

Netxactics Services is a system whereby partners can rely on our experts to help them achieve premium results. Partners will be able to increase their capacity in every way by working in combination with our experts. This guarantees full satisfaction for the end user.

Deployment

This service is a supported service, which constitutes that a Netxactics technical engineer will support your technical team in deploying the product across your organisation. This will be a combined effort between a Netxactics technical engineer and your technical team.

Deployment Options:

- Netxactics Services provides a plan on the most effective method to deploy Sophos Central across your organisation.
- Diagram of the Sophos Central components in an organisation with relation to your current environment
- Policy configuration
- Supported Deployment of Sophos Central across an organisation

Maintenance

Through scheduled health checks and reporting the Maintenance Package removes the burden of routine maintenance and enables you to focus on more pressing projects.

Maintenance includes:

Monthly Report of Sophos Central *(Includes the points covered in the Monthly Health Check)*

Monthly Health Checks
- Licensing check
- Virus/spyware event trends
- Alert checks and trends
- Dashboard and notification check
- Scheduled scanning check
- Device compliance checks

- Sophos Central server update cache checks
- New features discussion
- Summary discussion
- A report on the current health status of Sophos Central

Routine Maintenance
Policy configurations
- Device policy assignment & clean up
- Alert maintenance & clean up
- User assignment & clean up
- Sub-estate and role management clean up
- Active Directory sync. check

Reporting

Monthly Report of Sophos Central wich includes all the points covered in the Monthly Health Check.

On-Site Call Out

Netxactics On-site Callout service is a pre-paid service, where hourly bundles of 10, 20 or 30 hours can be purchased upfront. Alternatively we can arrange a billed-per-hour On-site Callout.

Telephonic & Email Support

Netxactics Telephonic & Email Support service offers experienced technical support for the operation of the Netxactics product offerings.

Training

This course is designed for technical professionals who will be demonstrating Sophos Central and provides an overview of the product, including an introduction to the major capabilities and core configuration concepts.

Engineer Course Overview:

- Introduction
- Security threats and how Sophos protects against them
- Registration and management
- Protecting Endpoints
- Protecting Data
- Web Gateway

- Email Security
- Mobile
- Server Protection
- Wireless
- Reporting
- Troubleshooting and Support

netxactics

Netxactics has been influencing the future of technology and cybersecurity, as a value-added distributor for more than 20 years. We drive digital transformation through our strategic partnerships with global technologies and innovative channel partners, by redefining value and creating differentiation through services and support.

With cyber threats constantly evolving, our skilled professionals and expertise are focused to transform our partners and customers businesses through simple processes, excellence and integrity.

Today's future with tomorrows technology, allows us to deliver strategic value to our channel partners and customers - through our services, that drives agility and scalability in the digital era of technology.

Our 'business is built on relationships' ambition, are driven by our robust team that serves with passion to contribute in each market and audiences' digital journey.